

Imagine never missing the detail of every call!

**Record
Analyse
Transform**



Call Recorder VoIP

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The Call Recorder VoIP records VoIP telephone conversations directly to your PC from your IP phone. Supplied with one channel it can easily be upgraded to record up to four IP phones/softphones.

Never miss the details of critical sales agreements, delivery instructions, triage calls or consultations!



Features

- Record calls from most IP desktop phones and soft-clients/soft-phones
- Automatic recording of all calls
- Advanced search using Date, Time, Duration, Telephone numbers, Notes
- Import and export of complete archives for backup purposes
- Playback and e-mailing of recordings
- User specified display of call listing
- Notes field and Names field
- Password protection

Software

The combination of software and hardware makes the Call Recorder VoIP into the carefree solution it was designed to be. The software automatically records your calls in the background without having the software active on the screen. At any time when you want to listen to the recordings, you simply start the user interface to find any call quickly and easily.

Set custom retention periods to manage storage space and meet privacy regulations. With our unique sub-archive feature, supervisors can seamlessly import calls from multiple Vidicode UK VoIP systems into a central database - ideal for call centres of any size.

Box Content

- Call Recorder VoIP II unit
- USB cable, LAN cable
- Application CD
- Software License 1 Channel
- Quick Guide

Article numbers

- 010.01210: Call Recorder VoIP II
- 090.01203: 1 extra recording channel
- Maximum. 3 extra channels per Call Recorder VoIP

Warranty

- 2 years

Technical Specifications

Connections

- PC: RJ45 , Ethernet
- VoIP: RJ45, Ethernet, POE bridge from LAN
- LAN: RJ45, Ethernet, POE bridge from VoIP
- High Speed 480Mbps (USB-B)
- Device is powered by USB (200mA)

System requirements

- Windows 8, Windows 10, Windows 11

Compatibility

The Call Recorder VoIP can record from SIP telephones and is also compatible with a number of VoIP protocols like H323, Cisco, Unify, Avaya, Alcatel.

Vidicode UK will strive to keep developing the software to record new or changed protocols, but cannot be responsible for any incompatibility due to sudden changes by PBX manufacturers.

For the latest compatibility list, contact Vidicode UK

Specifications

- Size / Weight: 70x66x27 mm / 60 gram
- Environmental: 0-40 °C, 10-90 % non condensing
- EMC: EN 55022: 2010/AC: 2011 Class B EN 55024:2010
- RoHS: EU Directive 2011/65/EU + EN 50581:2012 (RoHS2)
- Electrical Safety: EN 60950-1, 2006+A11:2009 +A1,
- Electrical Safety (continued): 2010+A12:2011

Other products in the range

- For medium-size expansion capability, see V-TAP VoIP
- For large enterprise systems, see Apresa
- For speech analytics, see VoiceCrunch AI

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